# The webpage cannot be found HTTP 404

## Fix

Copy ClearCache.ps1 to the D: drive on one of the WFE servers, and run using the PowerShell SharePoint administration shell.

NOTE: This scripts clears the cache on ALL WFE and APP servers.

## Details

This error can happen if the SharePoint cache becomes out of sync with the database.

One scenario that often caused this is a content database detach / re-attach.

See: <https://www.zubairalexander.com/blog/clearing-the-sharepoint-configuration-cache/> for some details.

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|  | The webpage cannot be found |
| HTTP 404 |
|  | Most likely causes:  * There might be a typing error in the address. * If you clicked on a link, it may be out of date. |
|  | What you can try: |
|  | |  |  | | --- | --- | |  | Retype the address. | |
|  | |  |  | | --- | --- | |  | [Go back to the previous page.](javascript:history.back();)Go back to the previous page. | |
|  | |  |  | | --- | --- | |  | Go to the main site and look for the information you want. | |
|  | |  |  | | --- | --- | |  | [More information](javascript:expandCollapse('infoBlockID',%20true);) <ID id="moreInformation">More information</ID> |   This error (HTTP 404 Not Found) means that Internet Explorer was able to connect to the website, but the page you wanted was not found. It’s possible that the webpage is temporarily unavailable. Alternatively, the website might have changed or removed the webpage.  For more information about HTTP errors, see Help. |